

Patient Features

Our practice provides digital features to ensure you get the best possible care! Below are some powerful tools and interactions that you may receive via text or email during your time with us:

- **E-Intake:** We offer electronic intake to allow you to complete any necessary paperwork prior to your arrival at our clinic.
- **Automated Waitlist:** If we have an opening that meets your desired time/day preferences, we will text/email you to let you know and give you a chance to book those visits with one-click before someone else does.
- **Visit Reminders:** Prior to each visit, we will send out text and/or email reminders based on your preferences
- **Home Exercise Program:** Your therapist may share with you a home exercise plan that you can complete online.
- **Online Scheduling:** We offer online scheduling so that you can book the appropriate number of visits with our team, ensuring you get better faster. ***You can also view all your scheduled appointments with the QR code to the right.*
- **Plan of Care Compliance:** Once per week, we'll reach out to let you know if you are not booked for the number of visits each week that is best for your particular case! We'll include a link to our online scheduling to find openings available
- **Opportunity Automation:** Once per week we will notify you if any openings are available for next week that meet your desired preferences.
- **NPS Surveys:** Periodically throughout your care, we will reach out to inquire how we are doing so far. We love your feedback!
- **Electronic Statements:** If you have a balance, we'll email you a statement with a link to make a quick and easy payment!

Note

If for any reason you would like to opt out of any of these notifications (text or email), please let the front office know and we will be happy to help you customize your notification preferences.

